

Hurricane Florence Resources

UPDATED: September 18, 2018

FEMA (Federal Emergency Management Agency)

At this time, FEMA opened Individual Assistance for the following North Carolina counties: Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Harnett, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, Robeson, Sampson, Wayne.

Please call **1-800-621-3362** to begin the application process. You can also apply for assistance online at <https://www.disasterassistance.gov/> or check for updates and additional information.

Airbnb Open Homes Program

Airbnb will help Hurricane Florence evacuees by offering free temporary housing to displaced individuals and relief workers deployed to help between now and October 1. Airbnb hosts in North Carolina, South Carolina, Georgia and Virginia have joined Airbnb's Open Homes Program. Click [here](#) to learn more.

Substance Abuse and Mental Health Services Administration (SAMHSA)

This National Disaster Distress Helpline is available 24/7 to individuals who have been affected by a human or naturally caused disaster and are in need of crisis counseling. Services are multilingual.

Call **(800) 985-5990** or visit the website [here](#) to access services.

Teladoc

If you are a resident of the evacuation zones in North Carolina, South Carolina, Georgia, or Virginia and need care, you can call Teledoc free of charge. Teledoc can be reached at **855-756-8708**.

Teladoc doctors can diagnose and treat common conditions (i.e. sinus problems, respiratory infection, allergies, and cold and flu symptoms) and many non-emergency illnesses. When medically necessary, Teledoc can also prescribe medication. You should NOT use it if you are experiencing a medical emergency. If you are experiencing a medical emergency, please call 911.

More information can be found about Teledoc online by clicking [here](#).

Healthcare Ready

Crisis & Disaster Resources

Healthcare Ready is a non-profit organization that works to ensure patient access to healthcare, including medicines, during times of disaster. Healthcare Ready has activated its Emergency Operations Center (EOC) to support healthcare and public health response operations to Hurricane Florence.

Specific assistance includes:

- Rapid access to the right contacts in the private sector or government
- Coordination with federal, state and local officials, nonprofits and shelters to ensure coordination and assistance with access to medicine
- Coordination with HHS, FEMA, state EOCs, and private sector companies
- Assistance with donations to shelters
- Facilitating access to healthcare facilities to ensure deliveries and personnel have access into restricted areas or with resuming operations
- Sharing information and promoting the use of medicine assistance programs

If you would like to request assistance from Healthcare Ready, you can email them at **Alerts@HealthcareReady.org** or call them at **866-247-2694**.

Rx Open

Rx Open helps patients find nearby open pharmacies in areas impacted by disaster. Rx Open displays the precise location on Google Maps of open pharmacies, closed pharmacies, and those whose status is unknown. Please click [here](#) to review the map and to search for an open pharmacy in your area.

National Weather Service

The National Weather Service provides weather, water, climate data, forecasts, and warnings for the United States. Visit their [website](#) for more information and updates about Hurricane Florence.

Locate a loved one:

The American Red Cross Safe and Well website provides a central location for people in disaster areas to register their current status and for their loved ones to access that information.

Visit the Safe and Well website [here](#).

Catholic Charities USA

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Catholic Charities USA is the official domestic relief agency of the U.S. Catholic Church. CCUSA deploys disaster response experts to support local Catholic Charities agencies in their work providing direct assistance to affected communities and identifying long term recovery needs. The Catholic Charities ministry supports disaster response efforts with direct aid, home repair, home rebuilding, health care services and other programs that enable long-term disaster recovery.

Click [here](#) to find help in your area.

Federal Ongoing General Support and Financial Aid

For Hurricane Florence relief, check the website <https://www.usa.gov/hurricane-florence> for information regarding recovery assistance. Information regarding what to do when you return can also be found on this website.

Food Assistance for Disaster Relief

The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to:

- Provide food for shelters and other mass feeding sites.
- Distribute food packages directly to households in need in limited situations.
- Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.

On September 16, 2018, FNS approved North Carolina's request to allow for hot foods to be purchased at SNAP authorized retailers through October 31, 2018. The waiver applies to the State of North Carolina.

On September 16, 2018, FNS approved the North Carolina request for timely household reporting of food loss for the State of North Carolina. This waiver approval will allow households to make a request for replacement of SNAP benefits through October 15, 2018. These replacement SNAP benefits will allow households to replace food lost as a result of Hurricane Florence.

South Carolina Resources

Shelters

Below is the list of open shelters that are currently listed by South Carolina Emergency Management Division. The list can be found [here](#).

- Williamsburg County Rec, 2084 Thurgood Marshall Road, Kingstree, SC 29556
- Darlington Middle School, 150 Pinedale Drive, Darlington, SC 29532

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- Dillon Middle School, 1803 Joan Drive, Dillon, SC 29536
- James Frazier Community Center, 1370 Bucksport Road, Bucksport, SC 29527
- Loris Elementary School, 901 South Carolina 9 Business, Loris, SC 29569
- Blenheim Elementary/Middle School, 143 Highland Street, Blenheim, SC 29516 - Pet Friendly
- Mullins Park Street Gym, 615 North Park Street, Mullins, SC 29574
- AC Tollison Gym, 701 Wilcox Ave., Marion, SC 29571

Food Assistance

Harvest Hope Food Bank covers 20 counties in South Carolina. Click [here](#) to locate food pantries in your area that may provide assistance with food. Below are the locations and contact information for Harvest Hope's locations:

- Columbia
 - 2220 Shop Road
 - Columbia, SC 29201
 - (803) 254-4432
- Florence Pee Dee
 - 2513 West Lucas Street
 - Florence, SC 29501
 - (843) 661-0826
- Greenville
 - 2818 White Horse Road
 - Greenville, SC 29611
 - (864) 281-3995
- Lexington County Emergency Food Pantry
 - 1775 12th Street Ext.
 - Cayce, SC 29033
 - (803) 794-1627

Low Country Food Bank provides a listing of food pantries that provide assistance. Click [here](#) to search for a food pantry in your area. You may also call the Low Country Food Bank at 843-747-8146 ext. 100 for a listing of food pantries in your area.

South Carolina Emergency Management Division

For information on State offices closings and delays, disaster information, hurricane preparedness, and a map to locate evacuation zones, please visit the SCEMD website [here](#).

Below is a recent news statement from SCEMD:

September 16, 2018 - COLUMBIA, S.C. (Sunday, September 16, 2018) – Residents affected by Tropical Depression Florence should continue monitoring local news sources and verified, official social media feeds for the most up-to-date information about communities and what to do when returning home.

Returning Home

At the request of local officials, Governor Henry McMaster has lifted all evacuation orders for all zones along the South Carolina coast. Residents should remember the effects of Tropical Depression Florence will continue for days, if not weeks.

Local public safety officials manage the entry to previously evacuated communities. Residents should follow the directions provided by county and local governments to safely return to their homes.

Traffic/Road Conditions upon Re-Entry

Returning residents should prepare for extended travel times and congestion. For real-time traffic information, visit 511sc.org.

Avoid downed and sagging power lines.

- Report them immediately to the power company, local police or fire department.

Be alert for driving restrictions.

- Avoid flooded roads and washed-out bridges and roadways.
- Do not move or drive around barricades.
- Follow directions provided by public safety officials.

Enter your home with caution.

- Open windows and doors to ventilate and dry your home.

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- Check refrigerated foods and spoilage.
- Use the telephone only for emergency calls.
- Beware of snakes, insects and other animals driven to higher ground by floodwater.
- Do not use candles or open flames indoors. Use a flashlight to inspect for damage.

Inspect the utilities in your home.

- Check for gas leaks. If you smell gas or hear a blowing or hissing noise, open a window and leave immediately. Turn off the gas at the outside main valve if you can. Call your gas company from a neighbor's home.
- Look for electrical system damage. Turn off the electricity at the main fuse box or circuit breaker.
- Check for sewage and water line damage. If you suspect sewage lines are damaged, call a plumber. If water pipes are damaged, contact the water company and avoid water from the tap.

Flooding

State and local officials are closely monitoring rivers in the Pee Dee and other areas of the state. With record amounts of rainfall, residents should be aware that flash flood conditions exist. People should avoid washed out bridges and roads. Do not move or drive around barricades. Follow directions issued by local public safety officials.

Goods & Price Gouging

Residents can expect some difficulties finding basic supplies upon re-entry. It's not that these goods aren't available, but it's difficult to transport them to stores. If you suspect price-gouging, report all instances to the South Carolina Attorney General's office. Visit <http://www.scag.gov> for more information.

Sightseeing in Storm-Damaged Areas

People should not travel to storm-damaged areas for the purposes of sightseeing. The S.C. Department of Natural Resources officers will be conducting river sweeps to make sure no one is on flooded waterways.

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Power Outages & Generators

There are currently more than 61,000 people without power across the state. Power crews are assessing and responding to electrical damages as they can safely travel to sites. For questions regarding power, please contact your local power provider.

Do not operate generators out of garages as that increases the chances of carbon monoxide poisoning.

Boil Water Advisories

For information on boil water advisories, visit the South Carolina Department of Health and Environmental Control's (DHEC) website, scdhec.gov.

Private well assistance

The S.C. Dept. of Health and Environmental Control is waiving testing fee for private wells. Residents with questions about private wells should call 803-898-4312.

Ways to Volunteer and Donate

Please see the information below to volunteer or donate in support of Hurricane Florence recovery efforts. For additional information, please call 1-888-585-9643.

Volunteer Services

South Carolina greatly appreciates all offers to help in the aftermath of Hurricane Florence with clean-up and recovery efforts. We are still assessing damage and will know more about our volunteer needs as we move forward. First, think about volunteering within your own networks. If you are a member of a church or civic group, find out if plans are being made to respond to relief efforts. If you are not affiliated with a group, please register at VolunteerSC.org. Volunteer opportunities will be added as officials move in after the storm to assess the damage and registering will allow us to best match volunteers with the appropriate opportunities. Please keep in mind that many volunteer opportunities require specialized training, and we want to ensure all volunteers are safe as we begin recovery operations. SCEMD's website has a list of volunteer organizations at scemd.org.

Donations

We are still assessing damage and will know more about our needs as we move forward. Because donations of products for disaster relief require transportation, warehousing, and distribution, the

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most effective offer is a monetary donation through the One SC fund. This fund is used to support nonprofit organizations providing relief and recovery assistance to disaster victims and will allow us to direct those funds to charitable organizations assisting South Carolina victims. These organizations will use your donation to purchase - locally if possible - the exact items needed to meet the needs of the victims. We also encourage you to donate locally to food pantries, faith-based organizations, and other non-profits.

Clothing

We are not directly accepting used clothing items. However, we are requesting that any in-state clothing donations be taken to a charitable organization within your community. These organizations already have the resources to make the best use of clothing donations.

Food

We are requesting that South Carolina citizens take collected food items to local food banks or other charitable organizations. These local food banks and organizations work with us and will distribute food to the victims in South Carolina and other impacted areas. If you will be conducting a food drive for disaster relief, please contact the South Carolina Food Bank Association to get information on most-needed items.

Follow @SCEMD on Facebook and Twitter for continuous information about Tropical Storm Florence recovery updates.

South Carolina Department of Transportation

For information on emergency response, road closures and other travel information for South Carolina, you may visit the website [here](#).

You can also follow them on [Facebook](#) and [Twitter](#) for additional information and updates.

Due to flooding related to Hurricane Florence, I-95 northbound is closed from exit 181 (SC 38) north. There are also large segments of I-95 in North Carolina closed due to flooding.

Detour routes are:

- From Georgia: I-85 NB through South Carolina is open to traffic
- From Georgia: I-95 NB to I-26 WB to I-77 NB into North Carolina
- From Florence: I-20 WB to I-77 NB into North Carolina

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American Red Cross South Carolina Region

The Palmetto SC Region of the American Red Cross provides services to the residents of South Carolina including disaster relief.

Find your local Red Cross in South Carolina [here](#). For a list of open Red Cross Shelters throughout the United States, search [here](#).

211 South Carolina

Dial: **(866)-892-9211 or 2-1-1**

2-1-1 connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources [here](#).

North Carolina Resources

Shelters

You can find additional information and check for updated shelter lists [here](#). Please call 2-1-1 to inquire about shelter capacity and for additional information.

Below is a list of currently open shelters:

- Pamlico Community College, 5049 NC 306 Hwy S, Grantsboro
- Burgaw Middle School, 500 South Wright Street, Burgaw
- FIKE HIGH SCHOOL, 500 Harrison Dr N, Wilson
- Newport Middle School, 500 E Chatham Street, Newport
- Landmark Baptist Church, 4657 US 13, Greenville
- WILLIAMS MIDDLE SCHOOL, 4644 Clinton Rd, Fayetteville
- Codington Elementary School (secondary), 4321 Carolina Beach Rd, Wilmington
- Ben D Quinn Elementary School, 4275 Martin Luther King Blvd, New Bern
- South View High School, 4184 Elk Rd, Hope Mills
- Plain View Elementary School, 4140 Plainview Highway, Dunn
- Sanderson High School, 5500 Dixon Drive, Raleigh
- Heritage High School, 1150 Forrestville Road, Wake Forest
- Moore County Agricultural Center, 707 Pinehurst Ave, Carthage

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- Seventy First Senior High School, 6764 Raeford Rd, Fayetteville
- Eaton Elementary School (Primary), 6701 Gordon Rd, Wilmington
- Noble Middle School (primary) (pet-friendly), 6520 Noble Middle School, Wilmington
- ST PAULS HIGH SCHOOL, 648 North Stage Rd, St Pauls
- Wallace-Hill Rose High School, 602 High School Rd, Teachey
- West Johnston High School, 5935 Raleigh Rd, Benson
- East Bladen High School, 5600 NC 87 Hwy E, Elizabethtown
- Dorothy B Johnson Elementary School (primary), 1100 McRae St, Wilmington
- Locust Elementary, 103 School Rd., Locust
- Sampson Co Livestock Arena, 1020 Taylors Bridge Hwy, Clinton
- Havelock High School, 101 Webb Blvd, Havelock
- Scotland High School, 1000 West Church Street, Laurinburg
- Mega-Shelter - UNC Friday Center, 100 Friday Center Dr, Chapel Hill
- West Brunswick High School (primary), 550 Whiteville Road, Shallote
- Collett Recreation Center, 100 Collett Street, Morganton
- Pine Forest High School, 525 Andrews Rd, Fayetteville
- North Brunswick High School (primary), 114 Scorpion Drive, Leland
- Purnell Swett High School, 1134 Deep Branch Rd, Pembroke
- Beulaville Elementary School, 138 Lyman Road, Beulaville
- Englewood Baptist Church, 1350 S. Winstead Avenue, Rocky Mount
- James Kenan High School, 1241 NC Hwy 24 50, Warsaw
- Swansboro Middle School, 1240 W Corbett Ave, Swansboro
- Middle Creek High School, 123 Middle Creek Park Avenue, Apex
- Sampson Middle School, 1201 West Elizabeth St, Clinton
- Fayetteville State University, 1200 Murchison Rd, Fayetteville
- Dixon Middle School, 118 Ridge Field Ave, Sneads Ferry
- Guideway Elementary School, 11570 Swamp Fox Hwy East, Tabor City
- Tommy's Road Elementary, 1150 Tommy's Road, Goldsboro
- Bertie High School, 716 U S 13 N, Windsor
- E B AYCOCK MIDDLE SCHOOL, 1325 Red Banks Rd., Greenville
- United States Bankruptcy Court Shelter, 1760 Parkwood Blvd W, Wilson
- Walter B Jones Center, 2577 W. 5th Street, Greenville
- Benson Middle School, 1600 North Wall Street, Benson
- West Bladen High School, 1600 NC 410 Hwy, Bladenboro
- N Duplin Elementary School, 157 N Duplin School Rd, Mount Olive
- Midway High School, 15274 Spiveys Corner Hwy, Newton Grove
- Smith Recreation Center, 1520 Slater Rd, Fayetteville

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- National Guard Armory – Laurinburg, 1520 S Main St, Laurinburg
- NORTH MOORE HIGH SCHOOL, 1504 North Moore Road, Robbins
- Elizabethtown Middle School, 1496 US Highway 701 South, Elizabethtown
- Greene Central High School, 140 School Dr. / 614 Middle School Rd, Snow Hill
- Sampson County Adult Day Healthcare Center, 210 Fisher Dr, Clinton
- Colerain Elementary School, 202 North Academy Street, Colerain
- Vanceboro Farm Life, 2000 Farm Life Ave, Vanceboro
- National Guard Armory – Louisburg, 200 South Bickett Blvd, Louisburg
- South Brunswick Middle School, 200 Cougar Road, Southport
- Ayden Middle School, 192 Third St, Ayden
- Cape Fear Elementary School, 1888 NC Hwy 133, Hampstead
- Cape Fear Middle School, 1886 NC Hwy 133, Rocky Point
- Roseboro Elementary School, 180 Butler Island Road, Roseboro
- Coats-Erwin Middle School, 2833 NC-55, Dunn
- South Brunswick High School (primary), 280 Cougar Road, Boiling Springs Lake
- SEVENTH DAY ADVENTIST CHURCH, 279 Eastchester Drive, HP, High Point
- Overhills Middle School, 2711 Ray Rd, Spring Lake
- William T. Brown Elementary, 2522 Andrews Church Rd, Spring Lake
- TRENT PARK ELEMENTARY SCHOOL, 2500 Educational Drive, New Bern
- Lenoir Community College, 231 NC Hwy 58, Kinston
- Marion Diehl Recreation Center, 2219 Tyvola Rd, Charlotte
- East Arcadia Elementary School, 21451 NC Hwy 87 East, Riegelwood
- National Guard Armory – Fayetteville, 3555 Owen Drive, Fayetteville
- Kiwanis Recreation Center, 352 Devers St, Fayetteville
- Clinton High School, 340 Indian Town Rd, Clinton
- Brinson Memorial Elementary School, 319 Neuse Forest Ave, New Bern
- Edgewood Elementary School, 317 E Calhoun Street, Whiteville
- Jacksonville Commons Middle School, 315 Commons Drive, Jacksonville
- Graham Recreation Center, 311 College Street, Graham
- Grady Cole Center, 310 N Kings Dr, Charlotte
- Mount Olive Middle School, 309 Wooten St., Mount Olive
- North Johnston Middle School, 301 East Main Street, Micro
- FAIRMONT MIDDLE SCHOOL, 402 Iona St, Fairmont
- Washington High School, 400 Slatestone Road, Washington
- Carver Elementary School, 400 Old Seven Springs Rd., Mount Olive
- South Columbus High School, 40 Stallion Dr, Tabor City
- Hope Middle School, 3995 Mills Rd., Greenville

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- East Duplin High School, 394 N. NC 111 Hwy, Beulaville
- Beaufort County Animal Control, 3931 US Highway 264 East, Washington
- Sandy Grove Elementary School, 8452 N Old Wire Rd, Lumber Bridge
- Salisbury YMCA, 828 Jake Alexander Blvd W, Salisbury
- Wayne Middle/High Academy, 801 N Lionel St, Goldsboro
- Don Stead Elementary, 800 Phillipi Church rd, Raeford
- FARMVILLE MIDDLE SCHOOL, 3914 Grimmsburg St, Farmville
- Craven Community College, 800 College Ct, New Bern
- Lumberton High School, 3901 Fayetteville Road, Lumberton
- Holly Hill Original FWB Church, 755 Porter Road, Greenville
- West Bertie Elementary School, 3734 Governors RD, Kelford
- West Columbus High School, 7294 Andrew Jackson Highway SW, Cerro Gordo
- Spring Creek Middle School, 3579 S. NC 111 HWY, Seven Springs
- Bear Branch Church, Blueberry Road, Currie

Food Assistance

The Food Bank of Central & Eastern North Carolina is partnering with agencies to provide individuals and families affected by Hurricane Florence assistance with food.

To view a list of programs offering food assistance throughout the state and to find one near you, please click [here](#).

North Carolina Emergency Management

A list of county emergency offices is located [here](#).

For information on hurricane preparedness in North Carolina, please visit the website [here](#).

North Carolina Department of Transportation 511

Motorists traveling through North Carolina can call 511 from any telephone for the latest road conditions and other important information.

NCDOT currently has the following statement on their website:

- Due to flooding in southern, central and eastern parts of the state, NCDOT advises motorists not to travel through these parts of the state.
- Travel should be completely avoided in areas south of US-64 and east of I-73/I-74.

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- Several sections of I-95 and I-40 are flooded.
- I-95 Southbound traffic from Virginia should use US-64 West (Exit 138) to I-540 West to I-40 West to US-321 South to I-85 South. Follow directions in South Carolina to re-access I-95.

Please visit their website [here](#) for additional information.

You can view the evacuation map [here](#).

American Red Cross of Eastern North Carolina

The Red Cross of Eastern North Carolina provides vital services to the residents of North Carolina including disaster relief. Find your local Red Cross in North Carolina [here](#).

For a list of open Red Cross Shelters throughout the United States, search [here](#).

North Carolina 211

Dial: **(888)-892-1162 or 2-1-1**

Visit the United Way of North Carolina 211 [here](#).

NC 2-1-1 is a part of North Carolina's State Emergency Response Team. Dial 2-1-1 or 888-892-1162, or text Florence to 898211 to reach a trained call specialist 24/7/365 who has access to real time information on shelters, evacuation routes, and more. The information line is staffed around the clock to connect North Carolinians to storm resources. NC 2-1-1 call specialists can also help you find food, meal sites, water, and other recovery and rebuilding resources after a disaster.

Virginia Resources

Shelters

You can find additional Red Cross shelter information [here](#).

- Berglund Center, 710 Williamson Rd., NE ROANOKE, VA 24016
- Independence Rescue Squad, 182 W. Main St, INDEPENDENCE, VA 24348
- Vance Street Baptist Church, 206 Vance Street, DANVILLE, VA 24540
- Natural Bridge Hotel, 15 Appledore Lane, NATURAL BRIDGE, VA 24578
- Salvation Army, 2215 Park Ave., LYNCHBURG, VA 24501
- Hillsville PH Church, 203 Virginia Street, HILLSVILLE, VA 24343

Food Assistance

Crisis & Disaster Resources

The Federation of Virginia Food Banks is a nonprofit state association of food banks affiliated with Feeding America. Composed of the seven regional Virginia/Washington DC food banks, the Federation supports the food banks in providing food, funding, education, advocacy and awareness services and programs throughout the Commonwealth.

Please click [here](#) to search for a food pantry in your area.

Virginia Department of Emergency Management

This agency develops and maintains state emergency plans and assists communities in developing emergency operation plans.

You can follow them on [Facebook](#).

Know Your Zone

“Know Your Zone” covers Coastal Virginia and breaks it into zones A through D. The zones provide residents with information on whether they should evacuate or shelter at home and it is based on physical street address and nature of the emergency event.

Please visit their [website](#) to locate your zone. The website also has information about creating an emergency kit and how to prepare for a hurricane.

2-1-1 Virginia

2-1-1 connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service center by clicking [here](#).

American Red Cross of Virginia

The American Red Cross in the Virginia Region serves 118 independent cities and counties by providing emergency and disaster related services. Please visit their [website](#) to find the chapter serving your area.

You may search for current open shelters [here](#).

Virginia 511

Crisis & Disaster Resources

This agency provides traffic information for the state of Virginia. Click [here](#) to view road closures due to flooding and weather related events. You can also download their free mobile app for real-time traffic information.

West Virginia Resources

Food Assistance

Mountaineer Food Bank provides food and other household items to over 48 counties in West Virginia. Click [here](#) to find your local food bank.

Mountaineer Food Bank
484 Enterprise Dr
Gassaway, WV 26624
(304) 364-5518

West Virginia Division of Homeland Security & Emergency Management

The mission of the West Virginia Division of Homeland Security and Emergency Management (DHSEM) is to ensure the protection of life and property by providing coordination, guidance, support and assistance to local emergency managers and first responders. You may visit their website [here](#).

ReadyWV

ReadyWV is a communications campaign and an online tool that helps West Virginians know what to do before, during, and after an emergency.

Click [here](#) to access ReadyWV's website, which provides people in West Virginia with easy access to basic information on how to prepare for emergencies, as well as information on local and statewide disaster preparedness trainings and events. You can follow ReadyWV on [Facebook](#) and [Twitter](#).

West Virginia 2-1-1

2-1-1 connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service center by clicking [here](#).

American Red Cross West Virginia Region

Crisis & Disaster Resources

The American Red Cross West Virginia Region delivers services throughout West Virginia. This agency assists communities to prepare for and respond to disasters 365 days a year, 24 hours a day. Assistance is provided to help people who have experienced a disaster or other emergency, which includes fires, floods or other natural or man-made disasters.

Below is a list of American Red Cross West Virginia regional numbers and the counties they serve:

- Dial (304) 725-5015 for individuals or families in the following counties: Berkeley, Grant, Hampshire, Hardy, Jefferson, Mineral, Morgan & Pendleton Counties
- Dial (304) 340-3650 for individuals or families in the following counties: Boone, Cabell, Clay, Kanawha, Lincoln, Logan, Mingo, Putnam & Wayne Counties
- Dial (304) 485-7311 for individuals or families in the following counties: Braxton, Brooke, Calhoun, Doddridge, Gilmer, Hancock, Jackson, Marshall, Mason, Ohio, Pleasants, Ritchie, Roane, Tyler, Wetzel, Wirt & Wood Counties
- Dial (304) 255-1508 for individuals or families in the following counties: Fayette, Greenbrier, McDowell, Mercer, Monroe, Nicholas, Pocahontas, Raleigh, Summers, Webster & Wyoming Counties

Click [here](#) to search for current open shelters.

West Virginia 511

West Virginia Department of Transportation operates the 511 website, which provides traffic information. Traffic, road conditions, incidents, and National Weather Service information is all available. Click [here](#) to learn more.

Office of the Governor Jim Justice

To review updated press releases from the Governor's office, please click [here](#).

9/11/2018 - CHARLESTON, WV- Gov. Jim Justice announced today that as part of the State of Preparedness for Hurricane Florence that all State Parks will be offering a 55 percent discount on all rooms, cabins, and campsites through Tuesday, September 18, 2018.

"We want to make sure that those needing to evacuate will have an affordable place to stay," said Gov. Justice.

To book your stay visit <https://wvstateparks.com/> or call 1-833-WV-PARKS.

Georgia Resources

Food Assistance

Crisis & Disaster Resources

Georgia Food Bank Association is covered by a network of Feeding America member food banks that provide assistance throughout the state. Click [here](#) to find your local food bank.

Georgia Food Bank Association
732 Joseph E. Lowery Blvd, NW
Atlanta, GA 30318
(404) 419-1738

Georgia Emergency Management and Homeland Security Agency

The Georgia Emergency Management and Homeland Security Agency is actively monitoring Hurricane Florence and is coordinating with federal, state, local, public and private sector partners to ensure the state is ready to respond. For more information on emergency plans for the state of Georgia, please visit the website [here](#).

Out-of-state Evacuees

Georgia State Parks, including campsites and cottages, are open to evacuees. Georgia State Parks will not be turning away any visitors seeking assistance.

- All cabins will be allowed to accommodate domestic pets. Pet fees will be waived during this weather event.
- Parks that currently have overnight equestrian facilities will allow visitors traveling with horses to use portable corrals and high lines (with tree saver straps). AH Stephens State Park will utilize the event field as an overflow for their equestrian campground.
- For information about parks, updates and how to rent facilities please go to <https://gastateparks.org/alerts>.

The Atlanta Motor Speedway camping facilities are open for evacuees seeking refuge from Hurricane Florence. Campgrounds utilized will be Legends for dry camping and Premium (main entrance road) for hook-ups.

- More information can be found at <http://www.atlantamotorspeedway.com/media/news/ams-opening-camping-facilities-hurricane-florence-evacuees.html>.

Crisis & Disaster Resources

Georgia Department of Agriculture has temporarily suspended interstate movement requirements for animals evacuating from Virginia, North Carolina, and South Carolina. Visit the Georgia Department of Agriculture website [here](#) for more information.

The agency is monitoring fuel supplies across the state, and there are no fuel shortages reported at this time.

Ready Georgia

Ready Georgia is a statewide campaign supported by the Georgia Emergency Management Agency/Homeland Security (GEMA/HS) aimed at motivating Georgians to take action to prepare for a disaster. You can download the Ready Georgia mobile app to receive weather alerts. Click [here](#) for more information.

Georgia Region Red Cross

The American Red Cross of Georgia serves 10 million people through a network of 9 chapters: Augusta Area, Central Midwest Georgia, Metropolitan Atlanta (regional headquarters), Northeast Georgia, Northwest Georgia, South Georgia, Southeast & Coastal Georgia, Southwest Georgia and West Central Georgia. The Red Cross helps people prepare for, respond to and recover from emergencies. Find your local Red Cross in Georgia [here](#)

For a list of open Red Cross Shelters throughout the United States, search [here](#).

Georgia 511

For information on traffic and evacuation routes, please visit www.511ga.org

Georgia 2-1-1

Dial: **(912)-651-7730 or 2-1-1**

This agency covers the following counties: Bryan, Chatham, Effingham and Liberty Counties. 2-1-1 connects callers to health and human services information and is available Monday thru Friday, 8:30 am to 5:00 pm. Information and resources may be provided for a variety of needs including shelter, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also call 912-651-7730 instead of 2-1-1. You may also search online for resources or find the local number for your local 211 service center by clicking [here](#).

Maryland Resources

Crisis & Disaster Resources

Shelters

Maryland is opening two pet-friendly shelters to support those who may need a safe place to stay during this storm. The locations are as follows:

- University of Maryland College Park (Ritchie Coliseum)
 - 1104 Ritchie Coliseum
 - College Park, MD 20742

People seeking shelter who have specific questions about shelters in Maryland, or need disaster reunification assistance, should call 1-888-756-7836.

Food Assistance

Maryland Food Bank has partnered with communities across the state to distribute food to individuals and families in need. Click [here](#) to locate a food pantry in your area. Below is a listing of the Maryland Food Bank offices and their contact numbers:

Maryland Food Bank – Baltimore Office
2200 Halethorpe Farms Road
Baltimore, MD 21227
(410) 737-8282

Maryland Food Bank – Eastern Shore Branch
28500 Owens Branch Road
Salisbury, MD 21801
(410) 742-0050

Maryland Food Bank – Western Branch
220 McRand Court
Hagerstown, MD 21740
(410) 737-8282

2-1-1 Maryland

2-1-1 Maryland is partnership of four agencies working together to provide access to health and human services information. 2-1-1 connects people with important community services. The trained call specialists answer calls 24 hours a day, every day of the year. Dial 2-1-1 to speak with a specialist.

You may also search for resources online [here](#).

Crisis & Disaster Resources

Maryland Emergency Management Agency

This agency provides tools needed to prepare for, mitigate against, respond to, and recover from the consequences of emergency and disaster events. Click [here](#) for more information.

Know Your Zone!

To find your evacuation zone, please click [here](#) and then click on “Find Your Zone”.

Maryland Department of Transportation – Coordinated Highways Action Response Team

This agency provides traffic information about lane closures, traffic incidents, route restrictions, severe weather information, and more. Please visit the website to view current traffic information. Click [here](#) to learn more.

American Red Cross Greater Chesapeake Region

This agency helps people prevent, prepare for, and cope with emergencies and offers services throughout the state of Maryland. Click [here](#) to find the office serving your area.

For a list of open Red Cross Shelters throughout the United States, search [here](#).

Delaware Resources

Office of Governor John Carney

September 9th: WILMINGTON, Del. – Governor John Carney on Sunday issued the following statement on weather conditions and encouraged Delawareans to follow the latest forecasts and emergency preparedness resources online:

“The Delaware Emergency Management Agency is closely monitoring the approach of Hurricane Florence, as well as Hurricane Isaac farther out in the Atlantic. We are communicating and coordinating with Delaware state agencies, local partners, FEMA officials, and authorities in surrounding states. Emergency management officials will continue to monitor the situation and provide updates on any protective actions that should be taken in response to Hurricane Florence. Delawareans and visitors should be prepared in the event that Delaware feels an impact from the storm. It is still too early to tell what impact Delaware will experience, but it is never too early to plan and ensure you are prepared. Delawareans should visit [preparedede.org](#) for tips and monitor your local forecasts.”

Crisis & Disaster Resources

Please click [here](#) for updates.

Food Assistance

The Food Bank of Delaware provides food to people in need throughout the state of Delaware. Click [here](#) to find a food pantry in your area.

You can also contact the Food Bank of Delaware at one of the offices listed below:

- Newark Beach
 - 14 Garfield Way
 - Newark, DE 19713
 - 302-292-1305
- Milford Branch
 - 1040 Mattlind Way
 - Milford, DE 19963
 - 302-424-3301

Delaware Emergency Management Agency

The Delaware Emergency Management Agency (DEMA) is the lead state agency for coordination of comprehensive emergency preparedness, training, response, recovery and mitigation services. Click [here](#) to learn more.

Delaware Emergency Notification System

The Delaware Emergency Notification System (DENS) is the primary system for public warning and emergency protective action information in the State of Delaware. Go [here](#) to register your phone number.

Delaware Department of Transportation

Visit this [website](#) for real time travel advisories and road closures.

Delaware 2-1-1

2-1-1 connects callers to health and human services information and is available Monday through Friday from 8 AM–9 PM. Information and resources may be provided for a variety of needs including shelter, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. You could also call 1-800-560-3372, or text 302-231-1464 to

Crisis & Disaster Resources

receive information and resources. You may also search online for resources or find the local number for your local 211 service center by clicking [here](#).

American Red Cross Delmarva

The Red Cross Delmarva in Wilmington, DE spans 3 states, providing help to people to prepare for, respond to, and recover from disasters. The Delmarva Chapter covers Caroline County, Cecil County, Dorchester County, Kent County, Queen Anne's County, Somerset County, Talbot County, Wicomico County, and Worcester County in Maryland, the state of Delaware, and Accomack County and Northampton County in Virginia. Click [here](#) to learn more.

This agency can be reached at (302) 656-6620.

For a list of open Red Cross Shelters throughout the United States, search [here](#).

District of Columbia Resources

Food Assistance

The Capital Area Food Bank is the largest organization in the Washington metro area working to solve hunger. Click [here](#) to find a local food pantry in your area.

District of Columbia
4900 Puerto Rick Ave, NE
Washington, DC 20017
(202) 644-9800

Homeland Security and Emergency Management Agency

District of Columbia Homeland Security and Emergency Management Agency (HSEMA) is to lead the planning and coordination of homeland security and emergency management efforts to ensure that the District of Columbia is prepared to prevent, protect against, respond to, mitigate and recover from all threats and hazards.

Ready DC

Ready DC provides information about building an emergency kit and provides suggestions for preparing for and planning for an emergency. Click [here](#) to read more.

American Red Cross National Capital Region

Crisis & Disaster Resources

The National Capital Region of the Red Cross is comprised of nine offices within its region, with the headquarters located in Fairfax, Virginia. This agency helps people prepare for, respond to, and recover from disasters.

- Contact information:
Fairfax County Office (Regional Headquarters)
8550 Arlington Boulevard, Fairfax, VA 22031
Phone: (703) 584-8400
Website: <https://www.redcross.org/local/washington-dc.html>

For a list of open Red Cross Shelters throughout the United States, search [here](#).

District Department of Transportation

This agency provides transportation information for getting to and around the District. Please click [here](#) to review updates and transportation news.

National Capital Region 2-1-1

Dial 2-1-1 for assistance in Washington, D.C., Maryland, and Virginia. Find assistance when you or someone you know needs help. There are thousands of health and human services programs available to assist you — from child care, jobs, health care, and insurance — to emergency services to help you in times of disaster or emergency. You can dial 2-1-1 or (202) 463-6211 to receive assistance. You may also search the online database for resources [here](#).

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.